

## **USEFUL INSTALL TIPS**

### **REPLACING INTERNAL FRIDGE FILTERS:**

1. Find isolation valve which will be located somewhere on the water supply line to the fridge. Turn it off and to depressurise the system draw a large glass of water from the water outlet at the fridge.
2. Follow the manufacturer's instructions for the replacement of the cartridge.
3. Turn on the water supply and run about 2 litres of water through the system until it runs clear. Complete the supplied Replacement Due sticker and place inside fridge door in a visible area.

### **HOW DO I RESET MY FILTER CHANGE INDICATOR LIGHT?**

If your refrigerator has an indicator that tells you when to change the filter, it needs to be reset MANUALLY when you replace the filter. Each manufacturer has different instructions for resetting the indicator.

- **Amana** - press and hold the **dispenser lock** and **auto light** buttons on the dispenser (at the same time) for 4 seconds until the filter status indicator begins to flash, then release the buttons. On some Amana fridges you need to press the **dispenser lock** and **water** buttons for 4 seconds until the filter status indicator begins to flash, then release the buttons.
- **Bosch** - press and hold the **Water Filter Reset** button for 5 seconds. Newer models: press the **Options** button until "filter change" is selected, press selection buttons +/- until the "filter change" display goes out.
- **Westinghouse/Electrolux** - press and hold the **reset** button on the dispenser until the green light flashes (up to 15 seconds).
- **Fisher & Paykel** - Press and hold the picture of **jug** and **right arrow** for 4 seconds.
- **GE** - press and hold the **reset water filter** button on the dispenser for 3 seconds.
- **Maytag and Jenn-Air** - press and hold the **light** and **lock** buttons on the dispenser for about 3 seconds, until the change filter light blinks.
- **Samsung** - press the **ice type** and **child lock** buttons simultaneously for 3 seconds. Some Samsung models may require "power freeze & ice type" or "moisture control & ice type", or to hold the **Ice Off** button to reset the filter schedule. Note: Hold the buttons for only 3 seconds. If you press these 2 buttons simultaneously for 5 seconds, the reset function ceases. Release the buttons and repeat the same step one more time. The water filter indicator light should turn green.
- **Whirlpool** - press the **light** switch 5 times within 10 seconds. If the fridge has a **filter button**, press and hold it for 5-10 seconds.
- **LG** - press and hold the **reset** button for 3 seconds.
- **Daewoo** - press and hold the **reset** button for 3 seconds.
- **Miele** - press and hold the **Water Filter Reset** button for 5 seconds. Newer models: press the **Options** button until "filter change" is selected, press selection buttons +/- until the "filter change" display goes out.

### **HOW TIGHTLY SHOULD I TIGHTEN THE FILTER?**

All of the filters will hit a stop when they are fully tightened. As long as you install them by hand (not using tools) you will feel the filter hit the stop and know that it is properly installed. Most of the filters only require a quarter to a half turn to tighten.

## **TROUBLE SHOOTING GUIDE FOR FRIDGE FILTERS**

### **CANNOT REMOVE OLD FILTER:**

The older filters are, occasionally, the more stubborn they are to get out. With the vertically mounted filters (hanging down) try pushing up as you turn to the left. With horizontal mounted filters try pushing in as you turn to the left. With the horizontal filters, where possible, hold the mounting assembly (where the head of the filter goes in) with your spare hand. Sometimes extra force, as in a strong person, is needed to remove these filters.

### **CANNOT INSTALL THE NEW FILTER:**

Due to manufacturing tolerances, sometimes the filter and the existing connection are not a 100% match. First thing to try is a little upward or inward pressure as you try to turn the filter into position. If that doesn't work take a close look at the locating lugs on the end of the filter. You will notice some small indentations where the filter is hitting the connection point in the fridge. Take a sharp craft or Stanley knife and carefully trim the area where the indentations show.

### **A SMALL LEAK OR DRIP FROM THE FILTER:**

Probably means the filter is not 100% seated in the fridge. Take it out and put it back 3 or 4 times and the final time give it a good twist.

### **WATER FLOW IS INTERMITTENT:**

There is still air in the lines. Depress the dispenser lever for 1 – 2 minutes until the water flows freely

### **THE WATER TASTES DIFFERENT:**

The older the filter being replaced, the more likely this will occur. All that has happened is the water is being subjected to far better filtration than you've become accustomed to. Water filters cannot add anything to the taste of water, they are "filters" and hence only remove contaminants and chemicals from the mains supply.

### **THE FILTER DOESN'T LAST THE FULL 6 MONTHS, OR THE FLOW SLOWS TO AN UNACCEPTABLE LEVEL:**

Generally the filters supplied by manufacturers are quite fine and provide excellent drinking water. However, in some cases, particularly areas with high sediment, the filter will prematurely clog up. Typical situations would be, tank water where heavy rain can stir up sediments in the tank, certain parts of Melbourne (due to low dam levels) and some more obscure events, such as nearby road works or building sites where trucks shake up the residual sediments in the mains water pipes. There is an inexpensive solution where we can supply an additional in-line sediment filter that is fitted on the supply line at the back of your fridge. This is a sediment only filter that takes out larger particles and "protects" your standard filter from premature blockage. It's a DIY and takes about 2 – 3 minutes to install for a handy person.

**Our commitment is to provide you with the best quality filters (all made in USA) at the best prices. So, should you have further problems or need assistance with your fridge filters please call our customer service help line on 1300 742 249.**