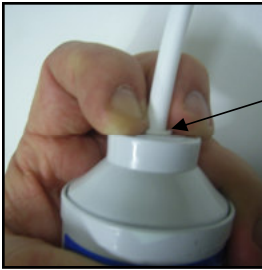


## INSTALLATION INSTRUCTIONS

### OPTION A: REPLACING EXISTING EXTERNAL IN-LINE FILTERS WITH PUSH FITTINGS:

1. Find isolation valve which will be located somewhere on the water supply line to the fridge. Turn it off and to depressurise the system draw some water from the water outlet at the fridge into a glass.
2. Have a bucket and towel ready as there will be a small spillage of water during this process. Remove the old filter by depressing the small locking collar at each end of the filter with your thumb nail (or similar) and at the same time pull out the water supply line. Discard the old filter.



You can use your fingers or a firm edged object to hold down the locking collar, this will allow the hose to easily slide out.

Rinse your filter into a container or bucket to remove loose carbon and to activate the filter correctly.



3. Take the new filter, making sure the flow direction is correct and insert the inlet side only, the line will go in approx 5 – 10mm and you will feel it hit home.
4. **IMPORTANT** - Placing the filter in the bucket, turn on the water supply and allow about 2-3 litres of water to flow through the filter and into the bucket. This will remove any loose carbon fines. Turn off the water supply and connect the line that feeds into the fridge. Turn on the water supply and run approx 2 litres through the fridge.
5. Complete the Replacement Due sticker and place in a visible area inside the fridge door. If your fridge has a filter light indicator – you will need to refer to your manual to reset this light.

### IF YOUR EXTERNAL FILTER CURRENTLY HAS THREADED FITTINGS PLEASE NOTE THE FOLLOWING INSTRUCTIONS:



Unscrew your fitting and remove the hose from old filter. Follow steps 3 – 5 for replacing filters as noted above

**IMPORTANT:** the end of the hose needs to be neatly cut and maintain its circular structure. Using a sharp craft or Stanley type knife cut about 25mm off the ends of both hoses. To remove hose from the new fitting, hold down the locking collar firm against the filter and the hose will slide out smoothly.

### OPTION B: INSTALLING AN EXTERNAL IN-LINE FILTER IN PLACE OF AN INTERNAL FRIDGE FILTER:

1. Find isolation valve which will be located somewhere on the water supply line to the fridge. Turn it off and to depressurise the system draw some water from the water dispenser at the fridge.
2. Remove the internal filter, some are bayonet fitting (like a light bulb, turn anti clockwise) and others a simple pull to remove. To make sure the line has an automatic shut off, briefly turn back on the water supply and check there are no leaks from the original position of the filter. In the unlikely event the system does not have an auto shut off you will need an original cartridge. Call our customer service line and we will arrange a replacement.
3. Providing there are no leaks, turn off the water supply and have a towel and bucket ready for a minor spillage.
4. Find a suitable place on the supply line to fit the new external filter. The line will be either plastic or copper. If plastic make a clean cut of the line and allow any excess water to flow into bucket. If copper use a fine blade hacksaw and with very light pressure make a clean cut to the line, again there will be minor spillage. For the copper line take some very fine emery paper and make sure the edges of the cut are smooth with no burrs.
5. Then follow steps 3-5 for replacing filters as noted above in Option A.

## **TROUBLE SHOOTING GUIDE FOR FRIDGE FILTERS**

### **CANNOT REMOVE HOSE FROM OLD FILTER:**

Couple of options, in all cases turn off the water supply and drain a few drops of water from the water dispenser. If the old filter has push fitting connectors, push the locking collar down with your thumb nail or similar and pull out the tube. If the filter has locking nuts easiest way is to cut the tube near the nut using a sharp craft or Stanley type knife.

### **A SMALL DRIP OR LEAK FROM THE FILTER:**

Turn off the water supply, remove the hose, as above, cut about 25mm off the hose and reinsert. The hose will go in about 10 – 15mm and hit a stop. Give the hose a gentle tug to make sure it is securely located and turn on water supply.

### **WATER FLOW IS INTERMITTENT:**

There is still air in the lines. Depress the dispenser lever for 1 – 2 minutes until the water flows freely

### **THE WATER TASTES DIFFERENT:**

The older the filter being replaced, the more likely this will occur. All that has happened is the water is being subjected to far better filtration than you've become accustomed to. Water filters cannot add anything to the taste of water, they are "filters" and hence only remove contaminants and chemicals from the mains supply.

### **THE FILTER DOESN'T LAST THE FULL 6 MONTHS, OR THE FLOW SLOWS TO AN UNACCEPTABLE LEVEL:**

Generally the filters supplied by manufacturers are quite fine and provide excellent drinking water. However, in some cases, particularly areas with high sediment, the filter will prematurely clog up. Typical situations would be, tank water where heavy rain can stir up sediments in the tank, certain parts of Melbourne (due to low dam levels) and some more obscure events, such as nearby road works or building sites where trucks shake up the residual sediments in the mains water pipes. There is an inexpensive solution where we can supply an additional in-line sediment filter that is fitted on the supply line at the back of your fridge. This is a sediment only filter that takes out larger particles and "protects" your standard filter from premature blockage. It's a DIY and takes about 2 – 3 minutes to install for a handy person.

**Our commitment is to provide you with the best quality filters (all made in USA) at the best prices. So, should you have further problems or need assistance with your fridge filters please call our customer service help line on 1300 742 249.**